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MEMORANDUM

TO: STATES ATTORNEYS; DEFENDER GENERAL; LAW ENFORCEMENT OFFICERS
FROM: TRISHA CONTI, LABORATORY DIRECTOR
SUBJECT: DMTS OUT OF SERVICE
DATE: 7/27/2018



On July 25th, 2018 at approximately 12pm EST, the Vermont Forensic Laboratory (VFL) pushed out a software update to all DMTs around the State with the exception of those located in Brighton, Canaan, Richford, and Rochester. Due to an incorrect simulator model assignment in the software, there was a disruption in communication between the DMT and the simulator. As a result, the DMTs were inoperable.

The VFL became aware of this issue during the evening hours of July 25th and worked with the software manufacturer as expeditiously as possible to correct the issue. An updated software version was sent out the morning of July 26th and all DMTs were back online by 12pm EST that day.

Because the DMTs were unable to pass the required internal checks, no subject tests could be performed during this down time.